



Data Incident Resolution Certificate

This certificate is provided to document that HCLSoftware has closed the following incident:

3rd Party Vendor Incident: Okta Support Management System Breach

Cyber Security is a top priority for HCL Software. Our security teams have conducted an investigation in response to Okta's recent disclosure concerning a suspected data breach of Okta's support case management system reported on Oct 20, 2023. HCL Software security teams have been in communication with Okta support and executive teams to identify any potential risk to HCL Software and our customers. Okta has confirmed that at no time was any HCL Software data or system accessible during this recent security event. HCL Software remains vigilant and will continue to give the utmost priority to this situation. We are continuously monitoring our systems to have real time insights for our employees and customers, and we continue to keep our cyber defense capabilities updated.

Tracking #: SC-197311

This certificate provides confirmation that no HCL Software data was compromised or at risk of compromise, as a result of the recent Okta Support Management System Breach that was reported on Oct 20, 2023.

DATE: 10/23/2023

SIGNATURE:  [Adam Currie]

ROLE: Chief Security Officer