

Acceptable Use Policy

Customers and its users may not use HCLSoftware AI or the Output for the following:

(a) Automated Decision-Making Processes.

Making automated decisions in domains that affect material or individual rights or well-being (e.g., finance, education, legal, employment, healthcare, housing, insurance, and social welfare), unless Customer ensures that the final decision is made by a human being. In this case, Customer must take account of other factors beyond the HCLSoftware AI's recommendations in making the final decision.

(b) Individualized Advice from Licensed Professionals.

- a. Generating individualized advice that in the ordinary course of business would be provided by a licensed professional. This includes, for example, financial and legal advice.
- b. Generating or providing individualized medical advice, treatment, or diagnosis to a consumer or end user.

(c) Deceptive Activity

Creating or distributing deceptive, manipulated, or synthetic digital media that is fabricated or false but presented as authentic or fact based, including, but not limited to, deepfakes.

(d) Child Sexual Exploitation and Abuse

For any purposes related to child sexual exploitation or Child Sexual Abuse Material (CSAM).

(e) Weapons Development

Developing, advertising, marketing, distributing, or selling weapons, weapon accessories, or explosives.

(f) Political Campaigns

Targeting, generating, or distributing political campaign materials for external public or semi-public audiences. Political campaign material refers to material: i. That may influence a political process, such as an election, passage of legislation, regulation or ballot measure, judicial ruling, and content for campaigning purposes; or ii. Soliciting financial support for (i).

(g) Adult Content

Generating sexually explicit content, including content created for the purposes of pornography or sexual gratification (e.g. sexual chatbots).