# **HCLSoftware**

# HCL Universal Orchestrator Agentic Orchestration

Orchestrating the next AI Revolution



The HCL Universal Orchestrator Platform™ provides agentic orchestration, coordinating our Agents, third-party Al agents, Robots, and people across the enterprise. Our new agentic orchestration capability enables both compliant execution and autonomous decision making, delivering trusted agents that are governed and observable.



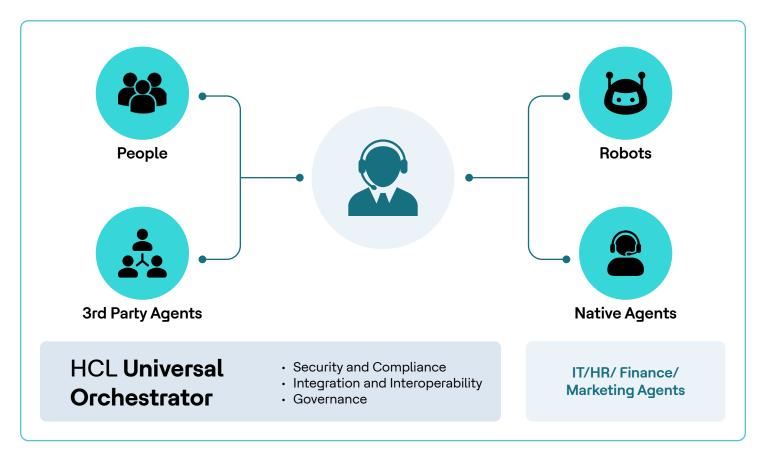
Gartner predicts that by 2028, 33% of enterprise software applications will incorporate agentic AI, up from less than 1% in 2024.



Gartner also predicts "by 2028, at least 15% of day-to-day work decisions will be made autonomously through Agentic Al, up from zero percent in 2024."

# **UnO & Agentic Al**

A powerful blend of agentic and non-agentic orchestration with a mix of probabilistic and deterministic flows.



# **HCL UnO Agentic Al**



#### **Agentic Orchestration**

Drive Intelligent Automation and seamless workflow optimization through orchestration of 3rd party agents.



#### **Agentic Governance**

Facilitate compliance, trust, security and risk management through management of enterprise-wide agents.



#### Agentic Builder

Empower your teams to use pre-built or create your own customized AI Agents using a Low-code/No-code Builder.



#### **Agentic Observability**

Automate observability across AI agents and different AI frameworks with instant end-to-end visibility and OTEL instrumentation.

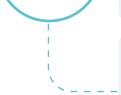
#### **Use Cases**

The versatility of HCL UnO makes it applicable to a diverse range of domains and use cases. Let's explore some potential real-world applications:



### Sales and Marketing

Lead Qualification & Engagement using Crew AI - Collect lead data from multiple sources, analyze lead attributes and assign lead scores for a smarter lead management



## Supply Chain and Manufacturing

Downtime Prediction & Preventive Maintenance in Manufacturing with AI Agents - Predict equipment failures and optimize preventive maintenance scheduling leveraging Langraph agents and Open deep research.





## Sourcing and Procurement

Intelligent Supplier Selection using Amazon Bedrock – Analyze historical supplier data, market trends, and risk factors to recommend optimal suppliers for specific needs.



HCL Universal Orchestrator (UnO) delivers a scalable, AI-powered orchestration platform that transcends task automation and introduces intelligent, autonomous workflow management.



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