

AI & Intelligent Operations

Humanizing AI to elevate IT Operations



Situation of the Market



45%

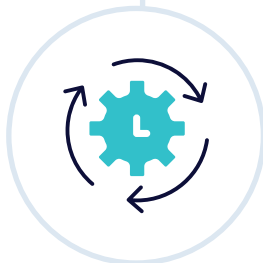
of organizations are investing in AI and automation to improve operational efficiency.



67%

of IT leaders report that outdated operational processes are hindering business growth.

Industry Pain Points



Lack of Automation

Manual processes slowing down operations.



Scattered IT Infrastructure

Disconnected systems leading to inefficiencies.



Cybersecurity Threats

Increasing risks and complex security demands.

AI & IO Solutions helps achieve



~30%

Reduction in service desk cost. Maximize value with flexible usage model



~70%

Reduction in Mean Time To Detect (MTTD)



~85%

Reduction in Mean Time To Recovery (MTTR)
One step ahead of traditional AIOps



~40%

Automated ticket remediation



~100%

Automated Virtual Machine /Service Provisioning
Augment end-to-end IT landscape with resilient automation



84%

Reduction in penalties caused by SLA breaches
Enhance business performance with end-to-end visibility



~30%

Reduction in cloud spend breaches vs budget



~40%

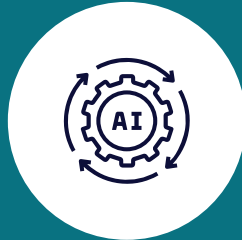
Reduction in anomaly-based increase in cloud spend
Optimize cloud spends

Key capabilities of AI & IO Solutions

01

AI-Powered Automation:

Reducing manual intervention in IT operations.



02

Predictive Analytics:

Forecasting and preventing potential issues.



03

Integrated Security Solutions:

Providing real-time threat detection.



04

Unified IT Management:

Simplifying and centralizing operations.

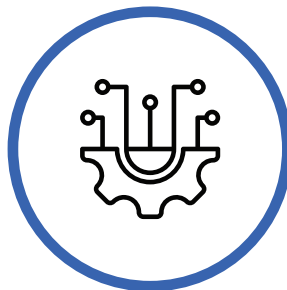


Differentiators



End-to-End Automation

across operations, from IT to business processes.



AI-Powered Insights

enabling real-time decision-making.



Scalability

to grow alongside your business needs.



Flexible deployment

options to fit diverse environments.

Value Drivers



Reduced Operational Costs:

Cutting down on overhead with automation.

Improved Decision-Making:

Leveraging data for actionable insights.



Increased Resilience:

Ensuring business continuity with enhanced visibility.

Enhanced Security:

Strengthening defenses against evolving threats.



Improved Compliance:

Automating policy enforcement and real-time audits.

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across US,
Europe and Asia



22 Years

complex global IT
ops management
experience



44

awards and
recognitions



140M+

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endpoints in 47
countries